

Click to verify



























You can export and download personal information you store in your Google Account while you're signed in to Chrome. You can download data that hasn't been deleted. You can create an archive to preserve for your records or use the data in another service. Learn how to download your data. If you're using a work or school Google Account, some data might not be available for download. If you're a super administrator of your Google domain, you can download or migrate your organization's data. Learn how to export your organization's Google Workspace data. Exported data from Chrome, depending on your preferences, may include: Autofill Bookmarks Chrome browser history Dictionary Extensions Search engines Settings, which contains themes and apps Post to the help community Get answers from community members You can export a copy of your data or delete certain info you no longer want Google to save. This article applies to your transactions with the Google Wallet app, or other Google Pay services. Find your Google Pay & Google Wallet data You can find your Google Pay data online or on the Google Wallet app. Stop or start using data to personalize content Manage personalization with Google Pay & Google Wallet Stop or start using Location History Info about your mobile device's background location allows Google Wallet app to notify you when you can use these apps. This feature gives you helpful info like where you can use your saved payment and loyalty cards. You can control when Google Pay or Google Wallet collects your Location History at any time. Go to myaccount.google.com. If you haven't already, sign in to your Google Account. In the search box, type Activity controls and tap it. Turn Location History on or off. Delete your activity or data from your Google Account Delete transaction activity related to a specific payment method Delete specific Google Pay activity Important: These steps delete info from your Google Account. Deleting tap activity also deletes in-store taps from your device. To delete other data from your device, go to the next section. To delete specific events such as payments in stores, in app, and on the web, requests for money sent to or received by friends or family, and contactless payment attempts from your past Google Pay or Google Wallet activity: Go to myactivity.google.com. If you haven't already, sign in to your Google Account. Find the date of the activity. Under the activity you want to delete, tap Details. On this page, you can delete the activity you no longer want. To delete certain items: Next to the item, select More Delete. To delete all items on a certain date: Next to the date, select Delete. To delete all items: Learn how to delete all activity. Tip: Though you can delete certain info from appearing on your profile, Google keeps some info for regulatory purposes. Delete all activity Delete Google Wallet data from your device Important: These steps might be different if your device has an old version of Android. Learn how to update your Android version. Step 1: Remove payment methods from Google Wallet Open the Google Wallet app. Find the payment method that you want to remove. If it isn't the first card, swipe until you find it. Tap the card. At the top right, tap More Remove payment method. Step 2: Empty your cache Open the Settings app. Tap Apps Google Wallet. If you can't find "Google Wallet," tap See all apps Google Wallet. Tap Storage & cache Clear storage Clear cache. Delete payment methods & valuables from Google Pay & Google Wallet Learn how to delete payment methods like cards and bank accounts from Google Wallet website (eligible markets only). For other info, go to payments.google.com. Learn how to manage items in Google Wallet. Export your Google Pay data You can export a copy of your Google Pay data for your personal records. On your computer, go to takeout.google.com. If you haven't already, sign in to your Google Account. Make sure Google Pay is turned on. You can turn off any Google apps or services you don't want to export data from. To change the type of data that you want to export, click All activity and saved items included. Click Next step. Select your file type, frequency, and destination. Click Create export. Learn more about how to download your data. Permanently close your payments profile Learn how you can permanently close your Google Payments profile. Contact us Tell us more and we'll help you get there Looking to export only some of your organization's data? Go to Choose the Workspace data you want to export. With the Data Export tool, you can export your organization's data to a Google Cloud Storage archive and download it. To let your users download their data, allow Google Takeout and refer users to How to download your Google data. If your organization has FedRAMP Authorization or more than 1000 users, contact Google Workspace support before you use the Data Export tool. The Google Workspace support team does not access or process the data that is exported from the Data Export tool. On this page Before you begin Export your data View and download exported data Before you begin Expand all | Collapse all Requirements To export your organization's data, you must: Use a Google Workspace or Cloud Identity super administrator account that is at least 30 days old (unless you created your organizational account less than 30 days ago) Have 2-Step Verification (2SV) turned on for your account. 2SV enforcement is required only for the admin who starts the export. To check if 2SV is turned on for your account, review your account's security settings. To access exported data, you must have Google Cloud turned on for your admin account(s). For details, go to Turn Google Cloud on or off for users. What data is exported? The Data Export tool exports the same data that's available with Google Takeout for users. It also exports data that's available only to admins, such as deleted data that's retained by Vault and customer-owned data. Customer-owned data is owned by your organization rather than individual users, such as Gmail messages in admin quarantine. Calendar data-The following customer-owned data is also included: structured resource booking information. Chat data-The following customer-owned data is also included: messages and attachments for rooms created by users in your organization. Chrome data Classroom data Cloud Search data -(available for admins only) Contacts data Drive data-The following customer-owned data is also included: data in shared drives and shared documents. Gemini data Gmail data-The following customer-owned data is also included: Groups data-The data of ownerless groups in your organization is also included. Note: Data created by users in consumer groups is available only to those users. Keep data NotebookLM data Reminders data Scripts generated by conditional notifications. Tasks data Note: Recently deleted Tasks data, including deletion timestamps, is also included. Vault retained data (available for admins only)-Data in any service that users deleted but that's subject to Vault holds or retention rules. Requires Vault licenses. Voice data-The following customer-owned data is also included: Number porting orders Auto Attendant settings Desk phone list Tax addresses Tax ID Phone numbers and phone number assignments User license data Ring groups Note: Recently deleted Voice data is also included. The Data Export tool does not export: Data for user accounts created within 24 hours before the export starts. Deleted data, unless that data was retained or held by Google Vault policies. A full export includes data from users with these account types: Licensed and active Suspended by an administrator Archived Vault Former Employee For Chrome exports: Active Google Workspace for Education user Where is exported data stored? The Data Export tool exports your organization's data to a Google Cloud Storage (GCS) bucket. By default, the Data Export tool provides a temporary, Google-provided, Cloud Storage bucket. If you have Google Workspace Assured Controls and Assured Controls Plus, you can specify a Cloud Storage bucket that you own to take advantage of local data storage. This feature gives you more control over your data's location and who can access it, addressing data sovereignty concerns. If you choose a Google-provided bucket You can choose a bucket located in the United States, Europe, or indicate you have No preference. The exported data is automatically deleted 60 days from the beginning of the export. Note on deletion: Because data is exported in packets rather than as a whole package, large exports may have many data packets over multiple days. This means some packets may be deleted before others. To determine when individual files will be deleted, subtract the number of days it took for the export to complete from 60. You must download the export before that date. If you choose your own Cloud Storage bucket To retain your data for longer than 60 days, you need to create a custom export and choose your own Cloud Storage bucket. See Export your Workspace data using local data storage for more information. How long does it take to export data? When you start an export, all super admins receive an email that a data export is pending. The export is available no earlier than 48 hours after you start the export. This waiting period helps provide security for your organization's data. Data export typically takes 72 hours but can take up to 14 days, depending on the size of your data export. All super admins get a notification email when the process is complete. All super administrators can view the export. Export your users' data These steps initiate a full export of your organization's data and are available in all Google Workspace editions. For information about more advanced options, see Choose the Workspace data you want to export. You must be signed in as a super administrator for this task. Note: If your Google Account loses super admin privileges while an export you started is running, the export may be canceled. In that case, no data is exported and other super admins receive an email notification that the export was unsuccessful. Sign in with an administrator account to the Google Admin console. If you aren't using an administrator account, you can't access the Admin console. Go to Menu Data > Data import & export > Data Export. Click Set up new export. In the Name box, enter a name for your export. In the Scope box, check Export all user data for the entire organization. In the Service box, leave all services selected. Skip the Labels box. In the Date range & type box, choose a date range. Leave the Continuous export box unchecked. Note: Only organizations with the Assured Controls add-on see the Continuous export box. In the Destination box, choose Google-provided Cloud bucket. Important: Depending on your edition, the Destination box may offer the option to export to a Cloud Storage bucket that you own. Choose the region for the bucket: United States, Europe, or No preference. Click Start export. The estimated runtime is calculated, if available for your export. Once complete, the estimated completion time is displayed. View and download exported data Once your data export is complete, super admins in your organization will get an email notification with a link to view the archive. You can also access the archive using the Google Admin Console. Sign in with an administrator account to the Google Admin console. If you aren't using an administrator account, you can't access the Admin console. Go to Menu Data > Data import & export > Data Export. The Data export table lists all of your data exports and includes: Export names Last start and completion dates Who each export was set up by Export status Actions you can take on the exported data In the Data export table, click the name of the export to open a detailed view. Under Scope, you can see which users, groups, or organizational units were exported. Under Status, you can see if the export ran completely or if there were errors: Failed: No data was exported Errors: Some data is missing from the archive Complete: All data was exported To view the archive, click ActionsView Archive. If your data export completed with errors, you can run a remediation. Viewing your data export archive Your exported data archive is available in compressed files called zip files. The root folder has a list of user folders that contain a zip file of that user's data. The data is broken down by service—such as Drive or Gmail—and a file size limit. For example, a user may have Drive and Gmail data broken into multiple files labeled: Drive (Part 1), Drive (Part 2), Gmail (Part 1), and Gmail (Part 2). Note: The order of the services might be different each time you export. So, don't worry if Drive is at the top one time and Gmail is at the top the next time. To view and download your exported data archive: In the Cloud Storage UI, click the root folder. Note: Some data, such as files in shared drives, is owned by a service account rather than a user. In the export archive, service accounts are named "Resource." Only individual objects can be downloaded using the Cloud Storage UI. To download a folder or multiple objects at a time, use the gsutil command line tool. Example: gsutil -m cp -r \ "gs://[gsutil URI for your takeout bucket]" \ . Click the zip file to download the user's data. Unzip the file to review the user's data by product. Related topics Options to preserve former employee data SearchClear searchClose searchGoogle appsMain menu You can export and download your data from Google Keep. You can download data that hasn't been deleted. You can create an archive to preserve for your records or use the data in another service. Learn how to download your data. If you're using a work or school account, some data might not be available for download. If you're a super administrator of your Google domain, you can download or migrate your organization's data. Learn how to export your organization's Workspace data. Your download includes the following: Note content (text, list items) Note attachments (voice recordings, drawings, images) Note color Note state (pinned and archived) Note collaborators User's list of note labels Post to the help community Get answers from community members You can export events from all your calendars, or just a single calendar. Ways to export calendars You can only export calendars listed under "My calendars" on the left side of Google Calendar. To export a calendar, you also need to have the "Make changes and manage sharing" setting. Learn more about sharing settings. Export events from all calendars On your computer, open Google Calendar. You can't export your calendar from the Google Calendar app. In the top right, click Settings Settings. In the menu on the left, click Import & export. Under "Export," click Export. A ZIP file downloads to your computer. If you open the ZIP file, you'll find individual ICS files for each of your calendars. To import the files back into Google Calendar, take the individual ICS files out of the ZIP file and import them one by one. Learn how to import files. Export events from one calendar On your computer, open Google Calendar. You can't export events from the Google Calendar app. On the left side of the page, find the "My calendars" section. You might need to click to expand it. Point to the calendar you want to export, click More Settings and sharing. Under "Calendar settings," click Export calendar. An ICS file of your events will start to download. Troubleshoot problems "Feed processing error" If you use the link under "Public address in iCal format," you might get this error. Instead, use the address under "Secret address in iCal format." If you don't find this section, you can't export the file. Can't export events If you use Google Calendar through your work, school, or other organizations, you may not be able to export events. If you want to export from one of these accounts, contact your admin. Related articles Post to the help community Get answers from community members